

Amanda Rose Horsman

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General Skills

Collaborative
Bilingual (English and French)

Reasonable
Community-minded

Resourceful
Methodological

Work Experience

The unLibrarian (online)

January 2020 to Present

The unLibrarian, Moncton, New Brunswick

- Own and operate a business as a freelance librarian to provide independent information services;
- Provide business services such as NUANS Business Name reservations and land information services;
- Create independent systems for creators with a lot of materials in need of organizing;
- Run all business operations, including promotion and networking on www.theunlibrarian.com and social media (Facebook, LinkedIn, Twitter, Instagram, and through online mixers and meetings).

Bibliothécaire en médecine (full-time, Tenured Satellite Medical Librarian III)

May 2010 to March 2019

Centre de formation médicale du Nouveau-Brunswick (CFMNB) Bibliothèque Champlain, Université de Moncton, Moncton, New Brunswick

- Researched thousands of reference questions on research, personal development, and strategic planning;
- Created a shared network structure that responded to the users' needs and organizational structure which included executing a change management plan, blitz-type strategy to on-board all employees to the new structure and migrate their files;
- Delivered constructive feedback in a fashion to improve morale and courage to continue with their projects despite the barriers they faced;
- Member of several union and professional committees including the Ethics Review Board;

PICHI Network Librarian (remote, part-time)

January 2016 to February 2019

University of New Brunswick-Saint John, Saint John, New Brunswick

- Developed a systematic review system and trained the evaluators on the system and protocols as the expert librarian, primarily on defining who are children with complex health conditions as a population.

Librarian Instructor, Natural Nutrition (part-time)

September 2015 to December 2016

Canadian School of Natural Nutrition, Moncton, New Brunswick

- Created pedagogical material based on the curriculum requirements;
- Taught the research methods course along with information literacy skills for students learned to discern from junk science and authoritative documents.

Coordinator, Employee Development (full-time with travel from satellite site)

March 2009 to April 2010

Sykes Assistance Services, Moncton, New Brunswick

- Effectively communicated sensitive training and product releases by leveraging integrated e-learning software, Adobe Captivate, along with Adobe Acrobat and Robohelp;
- Evaluated, prepared and facilitated ongoing training and development programs;
- Responsible for termination of employees who did not achieve operational standards before end of training.

Reference Librarian/Librarian Intern (full-time) April 2008 to March 2009
Riverview/Moncton Public Library, New Brunswick Public Library Service, Moncton, New Brunswick

- Prepared a comprehensive marketing report which included demographic and community statistics, an analysis of existing programs and services offerings along with recommendations for future programming and signage;
- Taught basic computer skills to patrons and managed compute access terminals.

Acting Director (Bilingual, full-time) July 2008 to October 2008
Smurfit-Stone Public Library, New Brunswick Public Library Service, Bathurst, New Brunswick

- Collaborated with interest groups: New Brunswick Public Library Service, library trustee board, and city council;
- Coordinated collection development and weeding of the library collection and donations;
- Managed library finances, including authorizing purchases for programs and supplies;
- Managed team of two permanent employees as well as part-time staff, summer students, and volunteers.

Career Information Assistant (part-time) September 2007 to April 2008
Frank G. Lawson Career Information Centre, Dalhousie University, Halifax, Nova Scotia

- Consulted on special issues such as career strategies for students with disabilities;
- Drafted a collection development policy for acquisitions, tracking, and weeding materials;
- Enhanced my knowledge of career and employment resources, collected labour market information, assisted students on writing their resumes and cover letters, and engaged in interviews with students to help them find the information they required to decide on their education and employment options;
- Updated and developed their resource collection database in Microsoft Access 2003.

Database Teaching Assistant (one course per semester) September 2007 to April 2008
Applications for Information Management and Database Management Systems School of Information Management, Dalhousie University, Halifax, Nova Scotia

- Assisted in class and at exams by assessing students' performance and answering Microsoft Access related questions along with office hours for one-on-one consultations;
- Taught the tutorial class once a week with a full demonstration of theory taught using Microsoft Access 2003.

Student Environmental Librarian (full-time, summer FSWEF program) May 2007 to August 2007
Environment Canada Library, Dartmouth, Nova Scotia

- Assisted the librarians throughout the summer by shelving books, reading and classifying environmental publications, and inventoried maps of the Atlantic Provinces along with a searchable excel file;
- Answered reference questions for employees regarding legislation, environmental assessments and other environmental topics;
- Created and presented marketing materials for library services;
- Serials management using Sirsi/Dynix Horizon and bound books in disrepair.

Archival Student (student placement) May 2007
Nova Scotia Provincial Archives, Halifax, Nova Scotia

- Shadowed various departments;
- Archived old correspondence documents including removing the metal paper clips;
- Assisted in the archival reference department and in retrieving various formats including microfilm and microfiche.

Archives Consultant (part-time) September 2006 to June 2007
Chogyum Trungpa Legacy Project - Feasibility Study, Shambhala Archives, Halifax, Nova Scotia

- Prepared a strategic plan with recommendations to digitize the archival collection including technology recommendations for scanning pictures and photographing relics.

Qualitative Research Assistant (part-time) January 2007 to June 2007
Co-operative Difference Project, Social Economy Project Mount Saint Vincent University, Halifax, Nova Scotia

- Analyzed interviews using NVivo qualitative analysis software, MS Word and Excel;
- Coordinated meetings with supervisors and interprovincial project leaders;
- Explained the complex data and relationships generated from the analysis through creating diagrams and generating reports.

Genealogist and Museum Interpreter (full-time) June 2005 to August 2005
Lutz Mountain Heritage Foundation, Moncton, New Brunswick

- French and English Tourist Guide;
- Interpreted museum displays and researched museum objects;
- Researched family histories using the New Brunswick Provincial Archives online system, cemetery files, census records, family history books, and other resources.

Customer Service Representative (part-time & full-time summer) August 2004 to October 2006
Blockbuster Video Canada, Halifax, Nova Scotia

- Awarded Employee of the Month for highest sales and best mystery shop scores more times than I can remember;
- Completed Supervisory Training and training as offered such as WHIMIS and CPR;

Guidance Counsellor Assistant (co-op placement) February 2002 to June 2002
JMA Armstrong/Salisbury Middle School Complex, Salisbury, New Brunswick

- creating exemplary portfolios using my own works, and proofread a district anti-bullying proposal;
- Consulted with students to provide career and portfolio information and guidance;
- Presented career information sessions including a session on listening skills;
- Reviewed class schedules to ensure students could meet graduation requirements.

[Jobs worked in Moncton and Hamilton from 2002-2004 have been omitted; they comprised of fast food, retail, call centre, babysitting, and flower shop, student jobs]

Education

Doctoral Student in Interdisciplinary Studies January 2016 to March 2019
University of New Brunswick at Saint John, New Brunswick

- Coursework completed

Master of Library and Information Studies May 2008
Dalhousie University, Halifax, Nova Scotia

Bachelor of Arts (with Honours in Sociology & Dean's List) May 2006
Saint Mary's University, Halifax, Nova Scotia

- Honour's Thesis - "Cultural Catalysts: Acadian Youth in Moncton, New Brunswick"

Accreditations

Senior Member April 2011 to Present
Academy of Health Information Professionals, Medical Library Association

Professeur associé clinique [Associate Clinical Professor] February 2018 to January 2019
Faculté de médecine et des sciences de la santé, Université de Sherbrooke

- Taught information literacy and project management to undergraduate medical students.

Community Contributions

Information Literacy Interest Group Convener September 2010 to 2017

Atlantic Provinces Library Association

- Established a twitter feed to reach out to members after listservs generated little interest.

President April 2014 to April 2015

Maritime Health Library Association

- Revamped association logo by establishing a steering committee, that included myself on the board.
- Updated outdated Constitution, which was ratified at last meeting as president.

Vice-Conference Chair Planner June 2014

Atlantic Provinces Library Association

- Programmed a profitable and well-organized conference: <https://apla2014.wordpress.com/>

Vice-President April 2012 to April 2014

Maritime Health Library Association

- Published and ratified first edition of "Scope of Practice, Ethics and Values" document available: <https://library.nshealth.ca/friendly.php?s=MHLA#s-lg-box-6883370>

Treasurer and Membership Coordinator April 2010 to April 2012

Maritime Health Library Association

- Audited financials to bring them up to improve long-term sustainability and updated member lists accurately.

Member – Curriculum/Continuing Education Committee June 2010 to May 2011

SIM Associated Alumni, School of Information Management, Dalhousie University

Co-founder and Treasurer of the Sociology Society September 2005 to August 2006

Saint Mary's University, Halifax, Nova Scotia

- Co-founded a sociology society for the Saint Mary's University Sociology students.

Big Sister Mentor October 2002 to April 2003

Big Brothers Mentoring Program, Hamilton, Ontario

- Mentored an elementary student where I made crafts, played board and card games, played sports in the gym, made crafts in the classroom, and engaged in other meaningful activities.

Computer Lab and Reading assistant February 2002 to April 2002

Salisbury Elementary School, Salisbury, New Brunswick

- Assisted teachers in the computer lab and classroom with teaching functional and technological literacy.

Geriatric Ward Summer Volunteer June 2001 to August 2001

Moncton Hospital - Geriatric Ward, Moncton, New Brunswick

- Assisted geriatric recreationists with activities, played in my musical instruments (flute and cello) for the patients and talked one on one and in groups with the patients, listening to their stories.

Volunteer December 2000 to February 2001

Salisbury Public Library, Salisbury, New Brunswick

- Assisted librarian in setting up story hour, reviewed genealogy and local history materials at the library, and shelved books.

Editorial & Evaluation Experience

Peer Article Reviewer 2020 - Present

- Reviewed articles for the Journal of Child Health Care

Ethical Conduct for Research Involving Humans September 2016 to December 2018

Université de Moncton

- Attended Regular Meetings and was an invited member to the Delegated Committee.
- Reviewed research involving Indigenous communities.

Juge des présentations [Graduate Presentations Judge] March 2018

Colloque des jeunes chercheuses et chercheurs (CJCC), Université de Moncton

- Judged quality of presentations and provided feedback.

Peer Conference Proposal Reviewer March 2016 and March 2018

Graduate Research Conference, University of New Brunswick

Peer Article Reviewer 2014

Journal of the Canadian Health Libraries Association

Eliot Prize Jury Member 2012 to 2013

Medical Library Association

Professional Development

Workplace Standard First Aid/"C" CPR/AED January 2019

Canadian Red Cross

JBI Comprehensive Systematic Review Training May 2018

Dalhousie University, Halifax, Nova Scotia

Salesperson's Pre-Licensing Education Course August 2013

New Brunswick Real Estate Association

- Achieved 86.5% on Exam in September 2013

Supporting Clinical Care: An Institute in Evidence-Based Practice for Medical Librarians August 2012

Dartmouth College, Hanover, New Hampshire

EBM 6005: Evidence-Based Medicine and the Medical Librarian September 2011 to October 2011

Duke University, Durham, North Carolina

Grants

2018 Operating Grant: SPOR PIHCI Network - Knowledge Synthesis Grants. Title: Interventions to Support Transitions in Care for Children and Families with Complex Health Care Needs in the Community. Doucet, Shelley A; Chan, Kevin J; Gordon, John; Splane, Jennifer; Vine, Jocelyn P; Azar, Rima; Chafe, Roger E; Curran, Janet; Dionne, Emilie; Montelpare, William J. Co-investigator:...**Horsman, Amanda R.** CIHR contribution: \$25,000 Role: Expert Librarian

2015-2016 - CIHR Operating Grant: SPOR PIHCI Network Quick Strike. Title: Children with complex health conditions: Let's learn who they are and their needs to better serve them! Co- PIs: S. Doucet, R. Azar, W. Montelpare; Co- Investigators/Collaborators: S. Gander, M. Andre Doucet, **A. Horsman**, N.Hyndman, T.McDonald, B. Miedema, G. Potter, R. Stoddard - \$100,175. Role: Expert Librarian

Publications

- Azar, R., Doucet, S., **Horsman, A.R.** et al. A concept analysis of children with complex health conditions: implications for research and practice. *BMC Pediatr* **20**, 251 (2020). <https://doi.org/10.1186/s12887-020-02161-2>
- Reid, A. E., Doucet, S., Luke, A., Azar, R., & **Horsman, A. R.** (2019). The impact of patient navigation: a scoping review protocol. *JBI database of systematic reviews and implementation reports*, *17*(6), 1079-1085
- Phinney, J. & **Horsman, A.** (2018). Satellite stories: Capturing professional experiences of academic health sciences librarians working within delocalized health sciences programs. *Journal of the Medical Library Association*, *106*(1): 74–80.
- Horsman, A.** (2015). Evidence Based Nutrition and the Integrated Librarian. *Journal of the Canadian Health Libraries Association / Journal de l'Association des Bibliothèques de la Santé du Canada*, *36*(3), <https://ejournals.library.ualberta.ca/index.php/jchla/article/view/24346...>
- Ward, S., Bélanger, M., Donovan, D., **Horsman, A.**, & Carrier, N. (2015). Correlates, determinants, and effectiveness of childcare educators' practices and behaviours on preschoolers' physical activity and eating behaviours: a systematic review protocol. *Systematic Reviews*, *4*(1), 1–6, <http://doi.org/10.1186/s13643-015-0011-9>
- Horsman, A.** (2012). Book Review: Mob Rule Learning. *Journal of the Canadian Health Libraries Association*, *33*(3).
- Horsman, A.** (2011). Mendeley and Researchers: An Observation of a Collaborative Bibliographic Management Tool, *Atlantic Provinces Library Association. APLA Bulletin*, *75*(1).
- Horsman, A.** (2010). Bilingual Anglophone in a Francophone University - Francophone University in a Bilingual Anglophone World. *APLA Bulletin*, *74*(1).
- Horsman, A.** (2008). Cultural Catalysts: Acadian Youth in Moncton, New Brunswick. Honours Thesis, Saint Mary's University.

Awards

- Graduate Research Associate Funding** 2016
Doctoral of Interdisciplinary Studies, University of New Brunswick
- School of Information Management Graduate Award** 2008
Nova Scotia Library Association
- The award is given to the student with high academic achievement and a demonstrated commitment to libraries and information services.
- Emerald MLS Student Best Paper Award (Honourable Mention)** 2008
Emerald Publishing
- Paper: "Capitalizing on Collections: Fostering Social Capital through Library Collections"
- Kimberly Clark Scholarship** 2005
Saint Mary's University, Halifax, Nova Scotia
- Awarded to a student with disabilities in good academic standing.
- McMaster Honour Award** 2003
McMaster University, Hamilton, Ontario
- Awarded to students in good academic standing.
- ORCHID Award** 2001
Moncton Hospital Volunteer Services Department, Moncton, New Brunswick
- Awarded to summer student volunteers who are: outgoing, reliable, confident, heartfelt, interested and dependable.

Conference Presentations

- Horsman, A.** (2017, 25 May). Information searching behaviour and decision making from a theoretical lens. *Atlantic Provinces Library Association Conference 2017*, Charlottetown, Prince Edward Island.
- Horsman, A.** (2017, 6 April). Framework Development of an Interdisciplinary Thesis: English Medical Literature & Clinical Decision-making Among Non-native English Health Sciences Actors. *SIM Research Day 2017*, Dalhousie University, Halifax, Nova Scotia
- Horsman, A.** (2017, 18 Mars). Interdisciplinarity of theoretical frameworks. *Graduate Research Conference 2017*, Fredericton, New Brunswick.
- Horsman, A., Exner, N. & Reed, M.** (2016, 8 November). Targeting the librarian's role in research services [webinar]. *Library Connect Webinars*. <http://libraryconnect.elsevier.com/library-connect-webinars?commid=22312...>
- Horsman, A. & Feldner, D.** (2016, 19 October). How librarians use Mendeley to overcome research challenges [webinar]. <https://www.brighttalk.com/webcast/11355/226845/how-librarians-use-mende...>
- Horsman, A.** (2016, 18 March). La langue des ressources et la prise de décisions. *Journée de recherché interdisciplinaire en santé*, Moncton, New Brunswick.
- Marcoux, J. and **Horsman, A.** (2014, 30 October). Trouver des statistiques en santé. « Plongez dans la recherche! », *3e Journée de formation de base sur la recherche en santé et en mieux-être*, Université de Moncton, Moncton, New Brunswick.
- Horsman, A.** (2014, 14 March). La médecine factuelle et la recherche documentaire. *Journée de recherché interdisciplinaire en santé*, Université de Moncton, Moncton, New Brunswick.
- Horsman, A. and Belkhdja, M.** (2013, 18 October). Ressources électroniques : UpToDate vs Dynamed – situation au Nouveau-Brunswick. *Association des Bibliothèques de la santé affiliée à l'Université de Sherbrooke (ASDESE) meeting*, Sherbrooke, Québec.
- Horsman, A.** (2013, 18 October). Mendeley et les projets de recherche avec les professeurs. *Association des Bibliothèques de la santé affiliée à l'Université de Sherbrooke (ASDESE) meeting*, Sherbrooke, Québec.
- Horsman, A.** (2013, 4-7 May). Strategic sustainability: collaboratively creating a thriving medical library association [poster]. *Medical Library Association Conference 2013*, Boston, Maine, United States.
- Horsman, A.** (2013, 15 March). Spiritualités et soins spirituels : discours et pratiques en milieu de santé. *Journée de recherché interdisciplinaire en santé*, Moncton, New Brunswick.
- Horsman, A.** (2012, 24 May). Value-Added Interests: Promoting membership participation. *Atlantic Provinces Library Association Conference 2012*, Wolfville, Nova Scotia.
- Horsman, A.** (2011, 18 May). Information Gatekeepers and Language Barriers. *Atlantic Provinces Library Association Conference 2012*, St. John's, Newfoundland.